

## COVID-19 preventive measures

For opening the facility, GEMS AOYAMA CROSS will take the measures indicated below, in order to prevent the spread of COVID-19 (new coronavirus) and to allow customers to enjoy their meals and shopping safely and comfortably.

### Measures taken by the facility

- Shop employees are strongly requested to do hand washing and hand disinfection regularly.
- Shop employees are requested to wear masks.
- Each shop is ventilated regularly.
- Alcohol disinfectant is put in front of the elevator.
- An infectious disease warning is put in the elevator.

### Request to customers who enter the building

- Please wear a mask when you enter the building.
- When you feel unwell, please do not enter the building.
- Depending on the congestion situation, your entry to shops may be restricted.
- When you use stairs and aisles, please be mindful of social distancing.

Nomura Real Estate Development Co., Ltd.

GEMS AOYAMA CROSS

